



EMORY
UNIVERSITY

EMORY
HEALTHCARE

Office of
Information
Technology

IT Briefing

June 21, 2012

Goizueta Business School

Room 234

IT Briefing Agenda

- Unified Messaging Update
- Office 365 Update
- ECM Update
- DeskNet Update
- Security Update
- iTunes U Demo
- Jay Flanagan
- Jay Flanagan
- John Wilson
- Richard Fischer
- Derek Spransy
- Wade Moricle



Jay Flanagan

Sr. Manager, Email & Messaging, Infrastructure

Unified Messaging Update



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search ID: cwl1652

"Well, I've emailed, faxed, and phoned Dobson.
Maybe I should just walk down the hall
and talk to him..."

Unified Messaging Update

- Go-live for UM is July 17th
- All of OIT was added to UM on June 14th except for those who had a fax line
- Began testing with new FAX service
 - XMediusFAX
 - Faxes will come in as PDF files
- Communicate, Communicate and Communicate to your customers what is coming
 - New voice message – change if they have an extended message

Unified Messaging Update



Questions



Jay Flanagan

Sr. Manager, Email & Messaging, Infrastructure

Office 365 for Students Update

Office 365 Update

- Infrastructure in place
- Core team is testing
- One issue: calendar sharing between cloud account and Premise account
 - still working on it, but workaround can be put in place as needed
- June 29: Go/No-Go meeting to decide:
 - Go-live on August 11 OR
 - Wait for January 2013



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LOANS

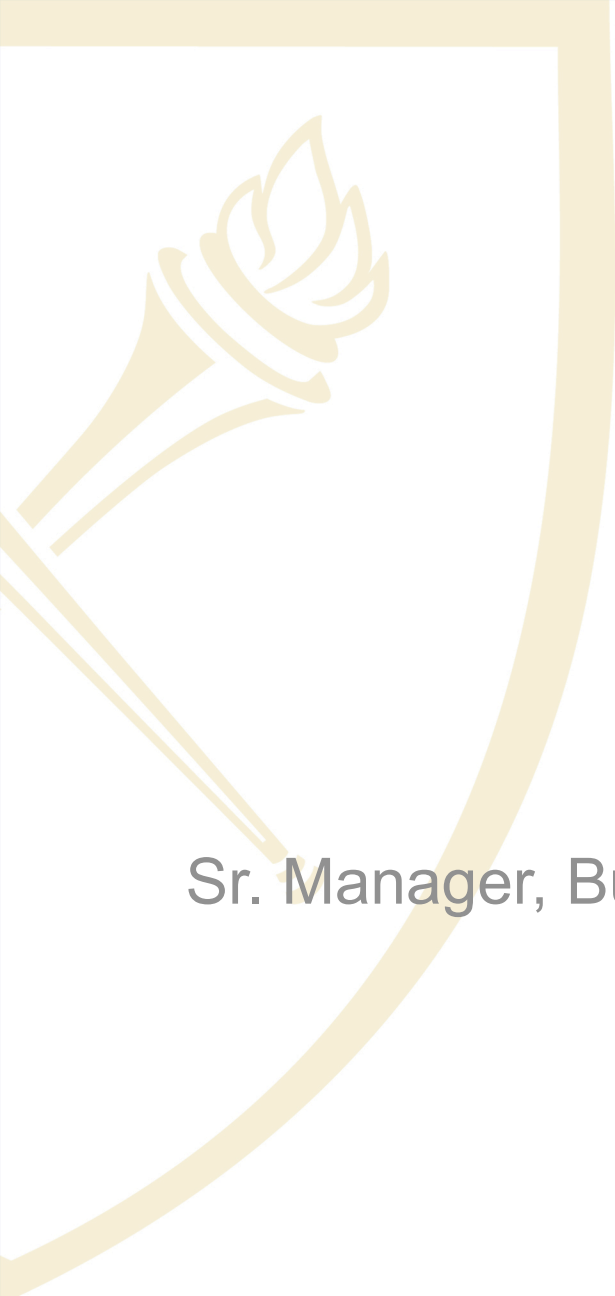


"Do you have any other collateral...
besides this e-mail from a Nigerian prince?"

Office 365 Update



Questions



John B. Wilson, Jr.

Sr. Manager, Business Systems, Enterprise Applications

ECM Update

What is ECM?

Enterprise Content Management

- Document capture
- Storage
- Retrieval
- Workflow



ECM Update

Optix

- Implemented - ca. 1997
- Stores ~20M images
- 1200 -1500 users
- Limited adoption
- Replacement selected



ECM Update

Selection Process

- 22-member selection committee
- Extensive selection criteria
- October 2011-April 2012
- 5 RFPs
- 2 Finalists



ECM Update

Finalists

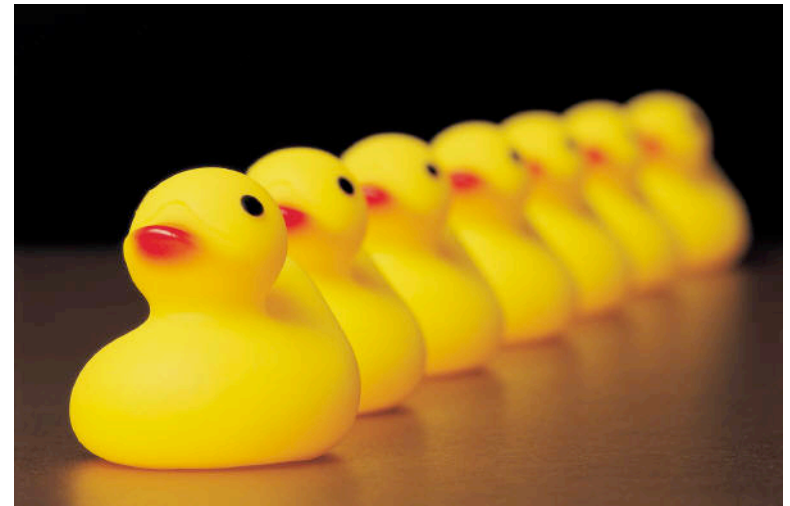
- Perceptive Software
ImageNow
- Hyland Software
OnBase



ECM Update

Next Steps

- Release project
- Finalize pricing model
- Sequencing
- Measure ROI





Questions



Richard Fischer

Sr. Manager, Desktop Support, Enterprise Services

DeskNet Info Session

DeskNet Info Session



BOMGAR

Enterprise remote support

June 26, 2012

2 - 3:30 p.m.

PAIS (Emory Psych. Bldg.)

Room 230

DeskNet Info Session



Questions



Derek Spransy

Information Security Specialist, OIT Information Security

Security Update

June Security Awareness

- Password Guidance – How to choose a good password, reminders not to share or reuse passwords

AV Consolidation Update

- McAfee is in production as of June 14 - please start migrating clients!
- Symantec will be decommissioned on Oct. 31
- Outstanding issue with McAfee and Outlook 2011 for Mac
 - McAfee is working with us on a solution
- Send any questions to: [ENT-APP-
ANTIVIRUS@LISTSERV.CC.EMORY.EDU](mailto:ENT-APP-ANTIVIRUS@LISTSERV.CC.EMORY.EDU)

Smart Device Policy

- Almost done!
- Emory Healthcare and the School of Medicine were migrated on Tuesday
- On June 26, all users who don't currently have the policy applied to their devices will receive it
- All new users going forward will receive the policy as well

This month's number...

2



This month's number...

- Reduced staffing in OIT Security
- Please be patient!



Security Update



Questions





Wade Moricle

Marketing and Communication Specialist, Integration

iTunes U Demo

iTunes U Demo

To access the briefings you will need the latest version of iTunes installed on your computer.

1. Login to Exclusively Emory - <http://itunes.emory.edu>
1. The iTunes app will launch - scroll down to the Office of Information Technology section and click "OIT Videos"
1. Select the briefing you want!

Questions



Thank you for coming!

*Thank
You*